

Donate unclaimed client accounts

Your firm's residual client balances can help Martin House be there when families need us most and have a lasting impact on families like Jack's.

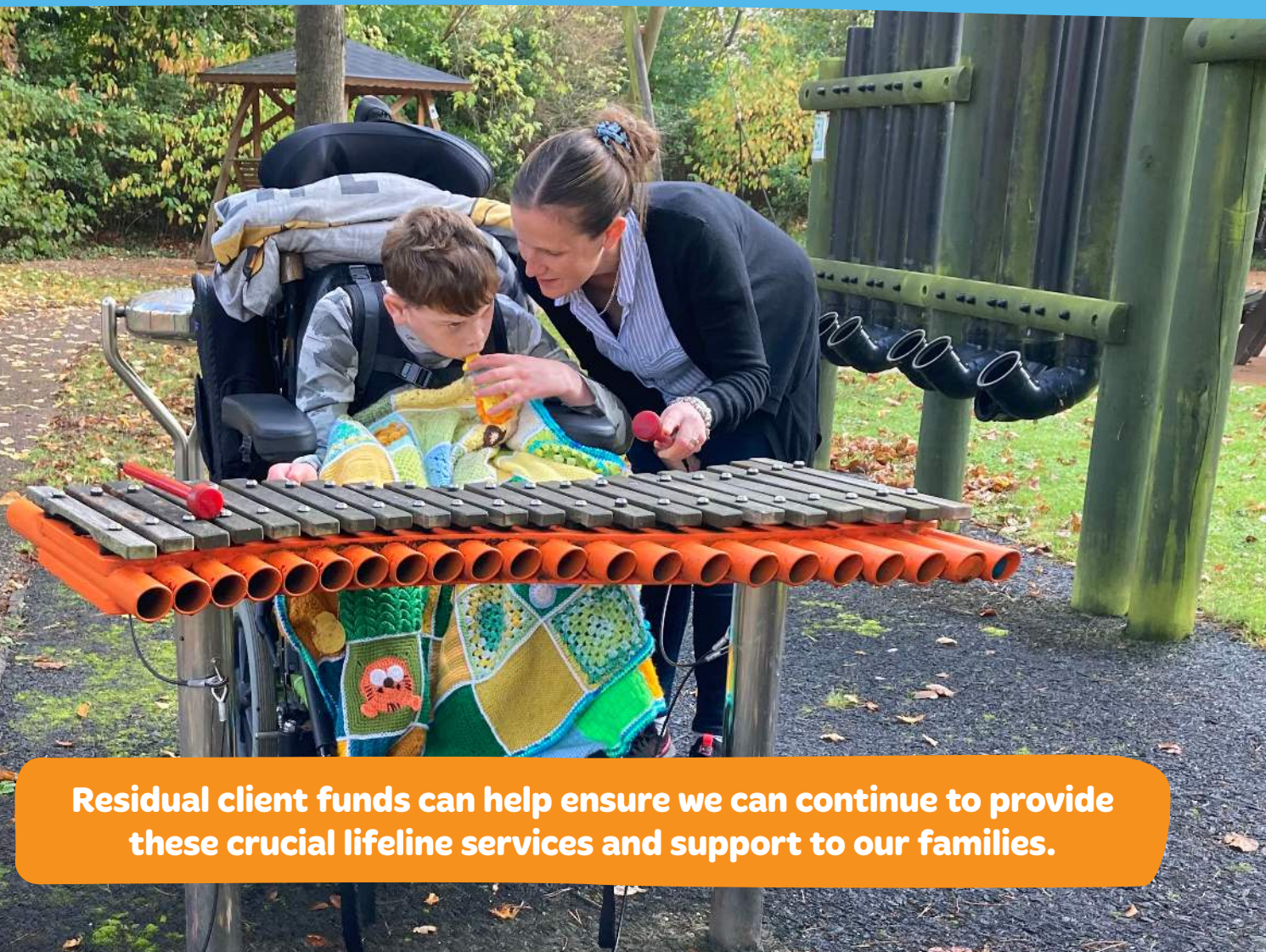
Martin House has given Rachel and Richard a ‘safety blanket’ for their son Jack. Diagnosed as a baby with conditions that means his brain hasn’t grown as fast as it should, and he can’t swallow properly – as well as severe epileptic seizures which starve his brain of oxygen – Jack spent a great deal of his young life in and out of hospital.

But since being referred to Martin House, Rachel and Richard know they have support when they need it.

“I used to feel alone and scared. Now we have Martin House, I know I can just ring and speak to a doctor, even if it’s the weekend or at night – it’s our safety blanket.

Knowing that someone is on the end of the phone if you ever need them is a big weight off our shoulders.”

Rachel
Jack’s mum



Residual client funds can help ensure we can continue to provide these crucial lifeline services and support to our families.

What your residual funds could buy:

£500

Could help fund our parent support group, giving mums and dads time for themselves, where they know they are not alone.

£1,000

Could help to pay for counselling and emotional support from one of our specialist team for families when they are feeling overwhelmed or at a time of heightened concern about their child.

£5,000

Could fund one of our Clinical Nurse Specialists for one month, enabling them to work with families in the community and hospitals, assessing and treating their symptoms, and enabling their child to receive care in the setting of their choice.

£7,500

Enables us to take a group of young people on an outdoor adventure trip to Kielder, where they can try new experiences like canoeing and abseiling at a centre designed for people with disabilities.



We've made donating residual client balances easy with our 'how to' guide below.

How can you gift your residual client balances to Martin House?

Donating up to £500 or less

Residual client balances of up to £500 can be donated to a charity without authorisation from the Solicitors Regulation Authority (SRA).

Where the rightful owner cannot be traced, you may donate the unclaimed client funds to Martin House Children's Hospice provided you have complied with the prescribed circumstances under Rule 5.1(c) of the Solicitors' Accounts Rules.

Donating over £500

For residual balances over £500, authorisation is required from the SRA before removing the funds from the client's account.

Please complete the application form on the SRA website [SRA | Withdrawal of residual client balances | Solicitors Regulation Authority](#)

For more information contact:

Professional Ethics, The Cube, 199 Wharfside Street, Birmingham, B1 1RN

DX: 720293 Birmingham 47

Tel: 0370 606 2577

Email: professional.ethics@sra.org.uk

Indemnity

Martin House offers full indemnity for every donation of residual client balances. We will email you acknowledgement of receipt (following confirmation of SRA approval if required), and provide a signed individual indemnity letter for your records.

Please contact partnerships@martinhouse.org.uk to arrange a bank transfer.

Further information

If you've got any questions about donating unclaimed client accounts, contact us:

Tel: 01937 844 569 (Monday to Friday, 9am to 5pm)

Email: partnerships@martinhouse.org.uk

Use our [template letter](#) to notify clients your intention to donate the unclaimed funds.

